

MEDIA CONTACT:

Amanda Goad  
BoldBrew  
970-403-4101  
[amanda@boldbrewteam.com](mailto:amanda@boldbrewteam.com)

**First Southwest Bank Offers Community Support & Remote Banking Guidance During 416 Fire**

*Dedicated to the community members of Durango, we know that many of our customers have been affected by the fire and we're here to help during these challenging times.*

DURANGO, COLO., (June 8th, 2018) — As the 416 fire north of Durango grows, First Southwest Bank is committed to supporting our customers and community, providing remote banking guidance, disaster fraud information and daily aid to local businesses.

"Rooted in rural Colorado, we remain dedicated to Durango's community during these trying times," says Kent Curtis, First Southwest Bank CEO. "As many of our friends and neighbors have been affected by the 416 fire, we are eager to lend a helping hand in any way possible and are working to connect with like minded organizations in town for fire relief collaborations."

**Contact Us:** Mariana DiGiovanni, Durango Branch Manager: [\(970\) 375-1100](tel:9703751100), 600 E 2nd Ave.

**On Pre-Evacuation? Don't Forget:**

- Your debit cards, credit cards, checkbook, cell phone and laptop
- For more details, please see [La Plata County's 416 fire information](#) and see their full list of how to plan in advance for evacuation

**Evacuated? We're Here to Help:**

- **Online Banking:** Missed grabbing any of the above? First Southwest Bank has set up an online banking kiosk in their Durango lobby, at 600 E 2nd Ave. to assist you in first signing up for, or utilizing your online bank accounts. You can also use your Online Banking to switch to electronic statements while you are evacuated.
- **Mobile Banking:** If you are signed up for our Online Banking, you can add Mobile Banking and access your account from anywhere you have service. Download our FSWB-APP for [Apple](#) and [Android](#) devices and get all the features of online banking on your phone, plus the option to deposit checks without coming into the branch..
- **Lost/Forgotten Debit or ATM Cards:** With our mobile app you can manage your cards from your phone. Using the drop down on the left side of our Mobile Banking App, select Preferences. From there, you can select Manage Cards and restrict cards yourself. Don't have Mobile Banking? Please call us at 1.800.472.3272.
- **Lost/Forgotten Checks:** Stop in the branch to pick up temporary checks and place restrictions if you think your checks are compromised.
- **Telephone Banking:** FSWB-BYPHONE 1.844.286.2526.
- **Small Business Needs:** Whether you're a First Southwest Bank customer or not, if you're a business that has been affected and need wifi, to make copies or would like to use our conference room as a meeting space, please call our branch [\(970\) 375-1100](tel:9703751100)

**Support Our Community**

- **Buy Local:** Dedicated to the Doers of Durango and rural Colorado, we will be making sure to support our local businesses in whatever ways possible this summer. For information on buying

local and the immediate needs our local businesses may have, please reach out to our friends at [Local First](#).

- **Keep Tourism Strong:** Coincidentally, next week's [Entrepreneurs of the Southwest Meetup](#) was planned to discuss the topic of summer tourism in Durango, and is being held at First Southwest Bank, on Wednesday June 13th from 5:30pm-7:30pm. We think this is a great opportunity for the community to come together and find ways to support one another this summer. If you have a positive contribution to the conversation, we encourage you to join.

#### **Protect Yourself from Disaster Fraud**

- Fire relief agents/teams, federal and state workers do not ask for, or accept, money. Stay alert for false promises to speed up disaster assistance.
- If you are unsure or uncomfortable with anyone you encounter claiming to be an emergency management official, do not give out personal information, and contact local law enforcement.
- If you suspect fraud, contact the FEMA Disaster Fraud Hotline at 866-720-5721 or report it to the Federal Trade Commission at [ftccomplaintassistant.gov](https://ftccomplaintassistant.gov). More information on disaster-related fraud is available at the Colorado Attorney General's Office website at [stopfraudcolorado.gov/fraud-center/disaster-fraud](https://stopfraudcolorado.gov/fraud-center/disaster-fraud) or call 800-222-4444.

#### **About First Southwest Bank**

Serving the San Luis Valley and rural Colorado for more than 100 years, First Southwest Bank offers personal and business banking at their seven branches, with an emphasis on businesses supporting rural communities. First Southwest Bank and their employees actively live-in and give back to our communities, volunteering with more than 40 local organizations, and donating to 115. As a CDFI bank, First Southwest Bank is focused on cultivating valuable relationships, investing in economic and social doers, and fostering a well-lived rural culture. More information about First Southwest Bank is available at [fswb.com](https://fswb.com). Member FDIC, Equal Housing Lender